

CINCARIA Sendirian Berhad is committed to protecting and respecting your privacy. We receive, collect and store any information you enter on our website or provide us in any other way.

The Data Controller is CINCARIA Sendirian Berhad which is a company registered in Malaysia (167339-D), and is located in 106 Lintang Kampung Jawa, 11900 Bayan Lepas, Penang, Malaysia. Our Malaysian GST registration is 000385400832.

We may modify or update this privacy policy from time to time. Any changes to this privacy policy will be published here on this website, please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If the changes to this privacy policy will have a fundamental impact on the nature of the processing or otherwise have a substantial impact on you, we will provide ample notice in advance so that you will have the opportunity to exercise any rights you may have (such as objecting to the processing).

When you conduct a transaction on our website, as part of the process, we collect personal information you give us such as your name, address and email address. Your personal information will be used for the specific reasons stated above only.

Transactions such as:

1. Filling in forms on our website [www.cincaria.com.my](http://www.cincaria.com.my) – this includes information that you provide at the time of registration to use our website or any other use of our website
2. Contact forms – we may keep a record of that correspondence
3. Details of transactions you conduct through our website and the fulfilment of your orders
4. Details of your visits to our website which includes but is not limited to traffic data, location data, weblogs and other communication data, whether this is required for our own billing purposes or otherwise and the resources you access

We collect such Non-personal and Personal Information for the following purposes:

1. To provide and operate the Services;
2. To provide our Users with ongoing customer assistance and technical support;
3. To be able to contact our Visitors and Users with general or personalized service-related notices and promotional messages;
4. To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we or our business partners may use to provide and improve our respective services;
5. To comply with any applicable laws and regulations.

## Cookies

We may obtain information about your general internet usage by using a cookie file which is stored on your browser or the hard drive of your computer. Cookies contain information that is transferred to your computer's hard drive. They help us to improve our site and to deliver a better and more personalised service. Some of the cookies we use are essential for the site to operate.

If you register with us or if you continue to use our site, you agree to our use of cookies.

Our company is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to market our products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

All direct payment gateways offered by Wix.com and used by our company adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.

If you have a password that allows you to access certain parts of our website, it is your responsibility to keep this confidential and not share it with anyone else.

We may contact you to notify you regarding your account, to troubleshoot problems with your account, to resolve a dispute, to collect fees or monies owed, to poll your opinions through surveys or questionnaires, to send updates about our company, or as otherwise necessary to contact you to

enforce our User Agreement, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone, text messages, and postal mail.

If you do not want us to process your data anymore, please contact us at [info@cincaria.com.my](mailto:info@cincaria.com.my) or send us mail to: 106 Lintang Kampung Jawa, 11900 Bayan Lepas, Penang, Malaysia.

If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact us at [info@cincaria.com.my](mailto:info@cincaria.com.my) or send us mail to: 106 Lintang Kampung Jawa, 11900 Bayan Lepas, Penang, Malaysia.